

Auro Door Product FAQs

Can Auro Door be retrofitted to existing doors?

Currently, retrofitting is not available, but we're working on it for select door types as part of our second phase development.

Is Auro Door compatible with existing building management systems?

Auro Door was engineered for integration, but compatibility depends on your current system. Our API access often enables integration with various building management platforms.

Is Auro Door noticeable once installed?

Auro Door is discreet by design, fitting seamlessly into the edge of fire doors without affecting functionality or aesthetics.

How quickly will we be notified of potential non-compliance events?

Auro Door provides notifications of potential non-compliance events within hours, allowing for prompt response and resolution.

How does Auro Door track non-compliance events?

Our precision sensors track gap, swing, slam, drop, vandalism and a wide range of other metrics to determine if any non-compliance events have taken place.

Will this track resident activity?

Auro Door tracks the status and activity of doors, not people.

What do you mean by real time?

Our system is connected to our IoT network 24/7, providing our customers with continuous support.

How can we access Auro Door compliance reports?

Auro Door reports are collated and documented according to Golden Thread standards. This documentation can then be remotely accessed via the Auro Door dashboard.

What is the battery life of the Auro Door sensors?

Auro Door sensors are designed for long-term operation, with an expected five-year battery life under normal conditions.

How is battery replacement handled?

This can be done by our technicians or by trained client personnel. If clients choose to replace the batteries themselves, we provide the necessary training to ensure the fire integrity of the door is maintained. Batteries can be supplied by us or sourced by the client from an approved list.

How secure is the data transmitted by Auro Door?

Auro Door uses robust end-to-end encryption. This ensures that all data transmitted is securely protected from potential interception or tampering.

Is Auro Door a UK-based product?

Auro Door is a UK-designed and built product, supporting UK industry and adhering to UK standards and regulations.